

# Frequently Asked Questions: (FAQs)

A typical day at camp is filled with fun games and activities, arts and crafts, science experiments and martial arts.

## **What are your camp hours?**

Our camp hours are from 8:30am-4pm with late pick up from 4-5pm at an additional cost.

## **What time is Drop-Off and Pick Up?**

Drop off is from 8:00-8:30am\* and Pick Up is from 3:30-4:00pm\* and After care is from 4-5pm at Infinity Martial Arts Middleton.

\*Times may vary at locations.

## **Do you have late pick up?**

Yes. Extended care is available from 4-5pm\* at an additional cost of \$10.00/hour for the first child and \$8.00/hour for siblings. You can use this service as you need it from day to day.

\*Times may vary at locations.

## **What is the cost for 1 child?**

The cost of enrollment for each child is \$275/week when enrolled by March 1<sup>st</sup> 2023. The cost increases to \$300/week when enrolled by May 1<sup>st</sup> and \$325/week when enrolled after June 1<sup>st</sup>.

## **What is the cost for additional children? Is there a discount?**

No. Due to the popularity of our camp, we do not offer a second child discount.

## **Is there a discount for signing up early?**

Yes. We do offer an Early Bird Special at \$275/wk when registered before March 1<sup>st</sup>!

## **What if my child misses a day of camp? Can we do a make-up day?**

No. We do not offer any make-up days for camp.

## **What is the refund policy?**

If you cancel with 21 or more days' notice from the first day of the week you are cancelling, there is a 15% cancellation fee, or we can keep 100% of the amount paid on file as a store credit for future use up to one year.

If you cancel with less than 21 days of the camp starting, a 100% store credit will be given for future use (no direct refunds).

If cancellation occurs with less than 15 days, 50% of the original fee will be given as a store credit.

If cancellation occurs the same week as camp, no refund/credit will be given. There are no refunds for missed days or partially missed weeks. There are no refunds in the case of weather emergencies as those are out of our control.

Exceptions will be made for campers with medical reasons or families who are moving. Holding weeks and then changing them is challenging to our very limited administration staff managing the wait lists with changes families make. Please choose the camp weeks you can commit to for the summer.

**Is lunch provided?**

No. Parents must provide children with their own healthy lunch. There will not be an opportunity to buy lunch at camp.

**Are snacks provided?**

Yes. We do provide afternoon snack. Common snacks include crackers, cheez-its, apples, bananas, Cuties, grapes, carrots and dip. None of our snacks contain nuts but may be processed in a factory that also produces nuts.

We encourage campers to bring their own snacks if they may feel uncomfortable with what is being provided.

**Will the campers be taking field trips?**

Yes! Additional field trip fees may apply. Some field trip examples include Public Parks with Splash Pad, Aldo Leopold Nature Center, trampoline parks, Henry Vilas Zoo and more!

**Can my child bring cell phone or other electronics to camp?**

We ask that campers keep all electronic items at home since they will not have an opportunity to use them during the day. We don't want to see these items lost or damaged.

**What if I need to contact my child during the day?**

If you need to contact your child during the day, you can call the school (each location has a separate phone number). We will make appropriate arrangements on how we can be contacted, in the event of a field trip or are outdoors.

**What happens if my child gets sick during the day?**

If your child happens to become ill at camp, we will contact you to have the child picked up. If a fever is noticed, the child will have to stay home for 24 hours after the fever goes away. These are state guidelines to help protect against the spread of illness through the group.

**What is appropriate attire for my child?**

We ask that your child dresses appropriately for the weather and in "play type" clothing. We ask that they wear clothes toed shoes and not sandals since they will be outside playing field

games. In addition, have them pack a hat for sunny days and a light jacket if it is cool; they will be playing outside.

***Is sunscreen and bug spray provided?***

No. We ask that you apply the sunscreen and bug spray on prior/at camp in the morning. We will remind kids to reapply the sunscreen throughout the day, but it will be their responsibility.

**Where do campers go if threatening weather occurs?**

There are safe areas at Infinity for campers to gather in if we need to take cover from the weather. Infinity is air-conditioned and the camp staff will pay special attention to the heat index and threatening weather conditions for outside play.